

# Reflections on cross-cutting issues

- ‘End-of-the-pipe’ solutions aimed at alleviating symptoms vs addressing structural injustices and inequalities
  - Lack of data and knowledge (i.e., the deficit model) vs fundamental reassessment of the conceptual underpinnings of energy poverty
- The purpose and practice of communication
  - ‘The toolbox’ – a broad range of advanced skills for strategic communication
- The human factor – embodied knowledge and emotions
  - Guilt, blame, shame, sorrow, compassion, anger, despair, trust, hope?
- Research in parallel to/together with/instead of action
  - Time and ambition: the role of targets and pace of change



Fins aviat.  
Hasta pronto.  
See you soon!

